

## Your appointment at the Women's and Children's Hospital COVID-19 Vaccination Clinic

Thank you for rolling up your sleeve to get vaccinated against COVID-19 to protect yourself, your loved ones and our community.

This fact sheet provides information about your visit to the clinic.

### Clinic location

The Women's and Children's Hospital (WCH) is located at 72 King William Road, North Adelaide (entry via Kermodie Street entrance).

The WCH COVID-19 vaccination clinics are located:

- > Creche – ground floor
- > Boylan Ward – first floor

[Click here](#) to view a full map of the WCH

**PLEASE REFER TO YOUR BOOKING TO CONFIRM WHICH CLINIC YOU ARE BOOKED TO ATTEND.**

### How to get to the clinic

#### By car

Free parking is available around North Adelaide a short walk from the hospital.

[Parking is also available at nearby Adelaide Oval and can be booked ahead of time at www.wilsonparking.com.au/book-a-bay.](http://www.wilsonparking.com.au/book-a-bay)

#### By public transport

Information on taking public transport to the WCH is available on the Adelaide Metro website: [adelaidemetro.com.au](http://adelaidemetro.com.au)

[Click here](#) for more information on how to get to the WCH.

### What to bring to your appointment

You will need to bring your Medicare card. If you do not have a Medicare card, bring another form of identification.

## On the day of your appointment

Please wear loose clothing to your appointment that enables easy access to your upper arm where you will receive the vaccination.

1. Before you enter the clinic, use the mySA GOV app to COVID Safe Check-In.
2. To speed up your appointment, you will have the option to begin check in using a QR code and your phone, or, the staff at the reception desk can assist you to check in.
3. Reception will complete your check in process and provide you with a consent form.
4. Complete your consent form in the seated waiting area.
5. When a vaccinator is available, you will be asked to go to a treatment room where the person vaccinating you will:
  - take your consent form
  - confirm your identity
  - ask about your recent vaccination history
  - seek your informed consent for the delivery of the vaccine and check your signature on your consent form
  - administer your vaccine.
6. After you have been vaccinated, you will leave your consent form with the vaccinator and they will provide you with a vaccine record.
7. You will be required to sit in the observation area where you will be observed for at least 15 minutes.

Please note, we will automatically update your vaccination history in the Australian Immunisation Record. The vaccination record you receive on the day is for your own records.

### **Before you leave the clinic, make sure:**

- > you have left your consent form with the vaccinator
- > booked in for your second appointment (if you haven't done so already)

## After your vaccination

It is not uncommon to have a reaction after a vaccination. After the COVID-19 vaccination you may experience pain, redness or swelling at the injection site, heavy feeling in the arm (can be worse around 1-2 days after the vaccine), fatigue/feeling tired, headache, mild fever, muscle aches or mild flu like symptoms.

If a reaction seems severe or persists for more than 3 or 4 days, you develop new or unexpected symptoms, or you are concerned, seek medical attention.

See your doctor or health care professional as soon as possible or go directly to a hospital if:

- > you have a reaction that you consider severe or unexpected
- > you are concerned about your condition after vaccination.

You can use the [COVID-19 vaccine side effects symptom checker](#) if you have concerns about any symptoms after your vaccine. The checker is also available through the National Coronavirus Helpline on [1800 020 080](tel:1800020080), 24 hours a day.

## How to report a bad reaction after getting vaccinated

If this is a life threatening emergency please call 000.

If you have a concern or question that is not an emergency, please call the SA Health immunisation section on 1300 232 272 (8.30am – 5.00pm Monday - Friday).

# Your second dose appointment

You will need two doses of the vaccine to ensure you are fully vaccinated against COVID-19.

Staff will advise you when you are required to book in for your second dose at your first dose appointment.

Bring your Medicare card or identification to your second appointment.

# Frequently asked questions

## Your appointment

### How long will my appointment take?

The length of appointment will depend on your individual and health circumstances. Please allow up to 60 minutes to complete your appointment.

### What if I can't make my appointment?

If you cannot make your appointment, you can cancel and reschedule your booking through the email you received from HealthEngine to confirm your booking.

If you booked through the South Australia COVID-19 Information Line, call the information line on 1800 253 787 to reschedule your appointment as soon as possible.

## Second dose

### What happens if I am late getting my second booster dose?

Second doses are required to ensure you are fully vaccinated against COVID-19. If you don't get the second dose at the time recommended by staff, it is recommended that you get it as soon as possible.

It is important that when you make your appointment for your first dose, you check to make sure you are available for your second dose appointment (check you are not away, e.g. interstate).

### What happens if I don't get the second dose?

It is very likely that you will have less protection against COVID-19 if you do not receive your second dose.

### Will I receive the same type of vaccine in both doses?

Yes, you will need to receive the same type/brand of dose both times – for example, if you receive Astra Zeneca vaccine for dose 1, you will also receive Astra Zeneca for dose 2.

## Other questions

### **Who will be delivering the vaccination?**

Vaccinations at the WCH COVID-19 Vaccination Clinic are provided by vaccinators who have completed additional training on the COVID-19 vaccination.

### **If I have already had COVID-19 and recovered, do I still need to get a COVID-19 vaccine?**

It is recommended you have the COVID-19 vaccine, even if you have previously tested positive to and recovered from COVID-19.

### **Is the vaccine mandatory?**

The vaccine is not mandatory but is strongly encouraged.

### **Will I still need to get a flu shot?**

Yes. If you are currently required to have the flu vaccine, you will still be required to be immunised.

The preferred minimum interval between a dose of seasonal flu vaccine and a dose of the COVID-19 vaccine is 14 days either side of the flu vaccine.

If you have not received your COVID-vaccine by the time you are offered a flu vaccine please ensure you have this and be scheduled at a later date for the COVID-19 vaccine.

### **How do I access my vaccination record?**

A record of your vaccination will be placed in the Australian Immunisation Register.

[www.servicesaustralia.gov.au/individuals/services/medicare/australian-immunisation-register](http://www.servicesaustralia.gov.au/individuals/services/medicare/australian-immunisation-register)

# More information

The SA Health website has comprehensive [frequently asked questions](#) about the COVID-19 vaccine and program rollout in South Australia. For more information visit [www.covidvaccine.sa.gov.au](http://www.covidvaccine.sa.gov.au).

For more information about the COVID-19 vaccines, visit the [Australian Government Department of Health](#) website, which also has a range of [translated information](#).

The National COVID-19 Vaccine Helpline is available 24 hours a day, 7 days a week on 1800 020 080.

## For further information:

- > [www.tga.gov.au/covid-19-vaccine-pfizer-australia-comirnaty-bnt162b2-mrna](http://www.tga.gov.au/covid-19-vaccine-pfizer-australia-comirnaty-bnt162b2-mrna)
- > [www.health.gov.au/initiatives-and-programs/covid-19-vaccines](http://www.health.gov.au/initiatives-and-programs/covid-19-vaccines)

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## For more information

**National COVID-19 Vaccine Helpline 1800 020 080**  
**[covidvaccine.sa.gov.au](http://covidvaccine.sa.gov.au)**

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