# Registration for

# Online Health

# Support Chat

Parent Group

**What does the Online Chat Involve?**

The Women’s and Children’s Hospital Comfort Ability Program facilitates regular online ‘text chats’ for children and adolescents with chronic pain as well as parents. They are hosted for an hour at a pre-determined time and are a safe place for parents and guardians of children with common conditions to ask questions. They are also a space to highlight concerns and offer support. The health professionals who moderate the chats will facilitate the discussion though will not provide specific or individual medical or psychological advice. Their role is to provide general information and helpful resources. A parent who has previously been involved with our service may also be in the chat as a ‘peer mentor’ to share their experiences of managing pain better.

*Please note, this registration form is to be used to sign up for the online chat for PARENTS/CAREGIVERS. If you would like to sign up for the adolescent group chat, please complete the Adolescent Group Registration Form.*

**About Chat Moderators**

Moderators who provide health information are professionals at The Women’s and Children’s Hospital and are identified during chats with a professional title, i.e. Psychologist. Please note that any chat participant who is not identified in this way should not be considered as a health professional. All chat participants must only submit information that is true and accurate and provide valid sources for any medical or health information. Advertising is prohibited on all of our chats.

**How to Sign Up for the Online Chat**

If you’re interested in participating in an upcoming chat, please complete this form and return via email.  We take your privacy very seriously and only use this information to find out if you are eligible for the chats and to contact you if needed.

In order to participate in the online chat you **must also read and agree to the online chat rules.** Please contact the Chronic Pain Service if you have not received this form.

If you have any questions or concerns regarding the online chat, please contact our team via email ([Health.PaediatricChronicPainService@sa.gov.au](mailto:Health.PaediatricChronicPainService@sa.gov.au)) or calling **0481 900 577.**

To register for the online chat please provide your details below and ensure your contact details are correct.The link to login to the chat will be sent to via email and we will call you prior to the chat to confirm your registration. Please do not use your full name when joining the chat, instead we ask that you use a nickname or first name only.

**Full Name (Parent/Caregiver):** Click or tap here to enter text.

**The name or nickname which you will use when joining the chat room:** Click or tap here to enter text.

**Email:** Click or tap here to enter text.

**Phone Number:** Click or tap here to enter text.

**Address:** Click or tap here to enter text.

**Full Name (Child):** Click or tap here to enter text.

**Age:** Click or tap here to enter text.

**Year Level of School:** Click or tap here to enter text.

**Primary Pain Problem:** Click or tap here to enter text.

**Select a session date/time for the online chat:** Choose an item.

**Have you attended a Comfort Ability Program:** Choose an item.

**Is your child a past/present/waiting patient**

**of the Women’s and Children’s Hospital:** Choose an item.

**Any questions you want answered or topics to cover in the chat:**

Click or tap here to enter text.

# See the source imageOnline Health Support

# Chat Rules

For Adolescent and Parent Groups

During the online chat we encourage you to ask lots of questions and offer your support. However, in order to keep the environment safe and comfortable for everyone you must agree to follow these three rules. If you are breaking any of these rules the chat moderators may remove you from the group. Please read and agree to follow all three rules below in order to confirm your registration for the online chat.

**Rule Number 1- Privacy**

When you join the chat you must only use your first name or a nickname. We also ask that you do not share your personal contact information during the chat such as your address, phone number, email or any social media profile.

**Rule Number 2- Respect**

Be respectful of everyone in the group. Swear words, harsh language or discussion about drugs or alcohol use are not permitted.

**Rule Number 3- General Support Only**

The aim of the chat is to provide only general advice, support and information about managing chronic pain. Please reach out to your health care provider for information or answers to specific questions about medications, changes to your treatment plan or immediate concerns about your health

**Please tick the box below and record your name to confirm that you have read and agree to the online chat rules stated above.**

IClick or tap here to enter text.am registering for the Choose an item.online chat. Ihave read the rules for the group chat and understand that the chat moderators may remove me from the group if I break any of these rules.